

# HOW TO PREVENT THE TOP 8 MOST COSTLY MOVING CLAIMS

#1  
CLAIM



## Dining Tables

### HOW TO PREVENT

- Always crate glass, marble and stone tops.
- Consider crating high-value wood tops.
- Note and photograph any preexisting scratches, chips or damage.
- Claims involving table tops often result in a total loss.

#2  
CLAIM



## Sofas and Oversized Chair

### HOW TO PREVENT

- Upholstery and leather damages are most common.
- Note and photograph any preexisting damage.
- These repairs are expensive, and reupholstering can cost more than the cost of the sofa/chair.
- Fully wrap items and use a cardboard crate for extra protection, being especially cautious with white or light furniture.
- If you need to squeeze through a tight doorway or hall, have the customer sign off first.
- If standing the sofa on its end, support curved arms with small solid cartons or six to eight folded pads. Stand the sofa with its back to the flush tier behind it and the feet facing the wall and ensure that nothing sharp is protruding.
- Be very careful when using knives to unwrap furniture.

#3  
CLAIM



## Chairs

### HOW TO PREVENT

- Wrap legs well.
- Don't stack chairs without placing wrap between chairs.

#4  
CLAIM



## Lamps

### HOW TO PREVENT

- Remove the shade.
- Don't pack heavy items with shades or on top of the lampshade box.
- Don't stack lamp or shades together without protection.
- If possible, disassemble floor lamps before packing.

#5  
CLAIM

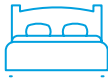


### Coffee Tables, Side Tables & Nightstands

#### HOW TO PREVENT

- Remove the top and pack it in a mirror carton if possible.
- Consider crating high value or large items.

#6  
CLAIM



### Beds

#### HOW TO PREVENT

- Wrap the bedframe and boards fully.
- Don't pack side rails together without protection.

#7  
CLAIM



### Picture, Mirrors & TVs

#### HOW TO PREVENT

- Avoid placing heavy items against fragile pictures, mirrors and televisions.
- Don't pack frames together in a mirror carton without protection.
- If high-value items are too big for a mirror or television carton, they should be crated.
- Check the manual for special moving instructions.
- Do not pad wrap! Always use a box, container or crate.
- For TVs, slide foam forms onto either end before sliding into the box and sealing the box. Keep upright at all times.
- Claims often result in a total loss.

#8  
CLAIM



### Pianos & Large Safes

#### HOW TO PREVENT

- Exercise caution when wrapping, assembling and disassembling.
- Use the correct piano boards.
- Plan carefully to avoid dropping these heavy items.
- Fully wrap safes to avoid scratches from the dolly.
- Watch for damage to the floor when moving safes.



#### Preexisting Damage

- Note preexisting damage in the inventory.
- Take photos to document the damage.
- This is especially important for high-value items.

If you cannot move something safely due to size, value, equipment, location or lack of training, get a third-party to do it.